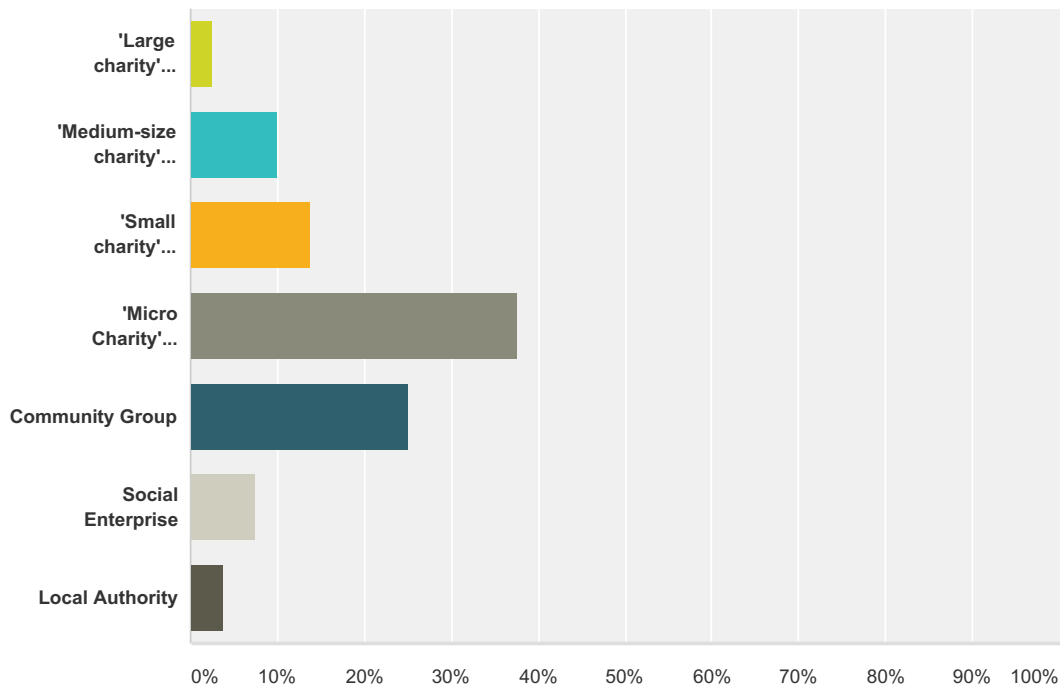


Funding Priorities

Q1 Which answer applies to you? If more than one please tick the most relevant:

Answered: 80 Skipped: 0

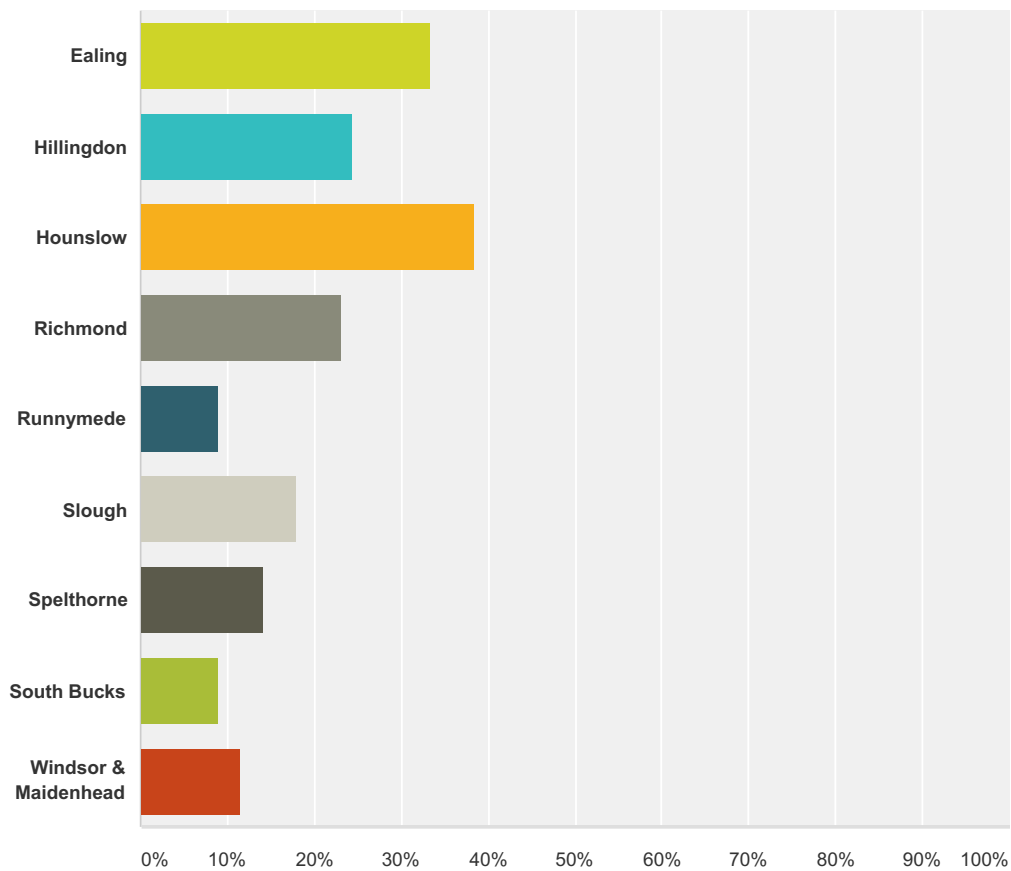


Answer Choices	Responses
'Large charity' (charity with a turnover of £6m or over per annum)	2.50% 2
'Medium-size charity' (charity with a turnover between £1m to £5m per annum)	10.00% 8
'Small charity' (charity with a turnover of less than £1m per annum)	13.75% 11
'Micro Charity' (charity with a turnover less than £450k per annum)	37.50% 30
Community Group	25.00% 20
Social Enterprise	7.50% 6
Local Authority	3.75% 3
Total	80

Funding Priorities

Q2 Which borough do you operate in? Tick all which apply to :

Answered: 78 Skipped: 2



Answer Choices	Responses
Ealing	33.33% 26
Hillingdon	24.36% 19
Hounslow	38.46% 30
Richmond	23.08% 18
Runnymede	8.97% 7
Slough	17.95% 14
Spelthorne	14.10% 11
South Bucks	8.97% 7
Windsor & Maidenhead	11.54% 9
Total Respondents: 78	

#	Other (please specify)	Date
1	Kingston	11/22/2016 4:12 PM

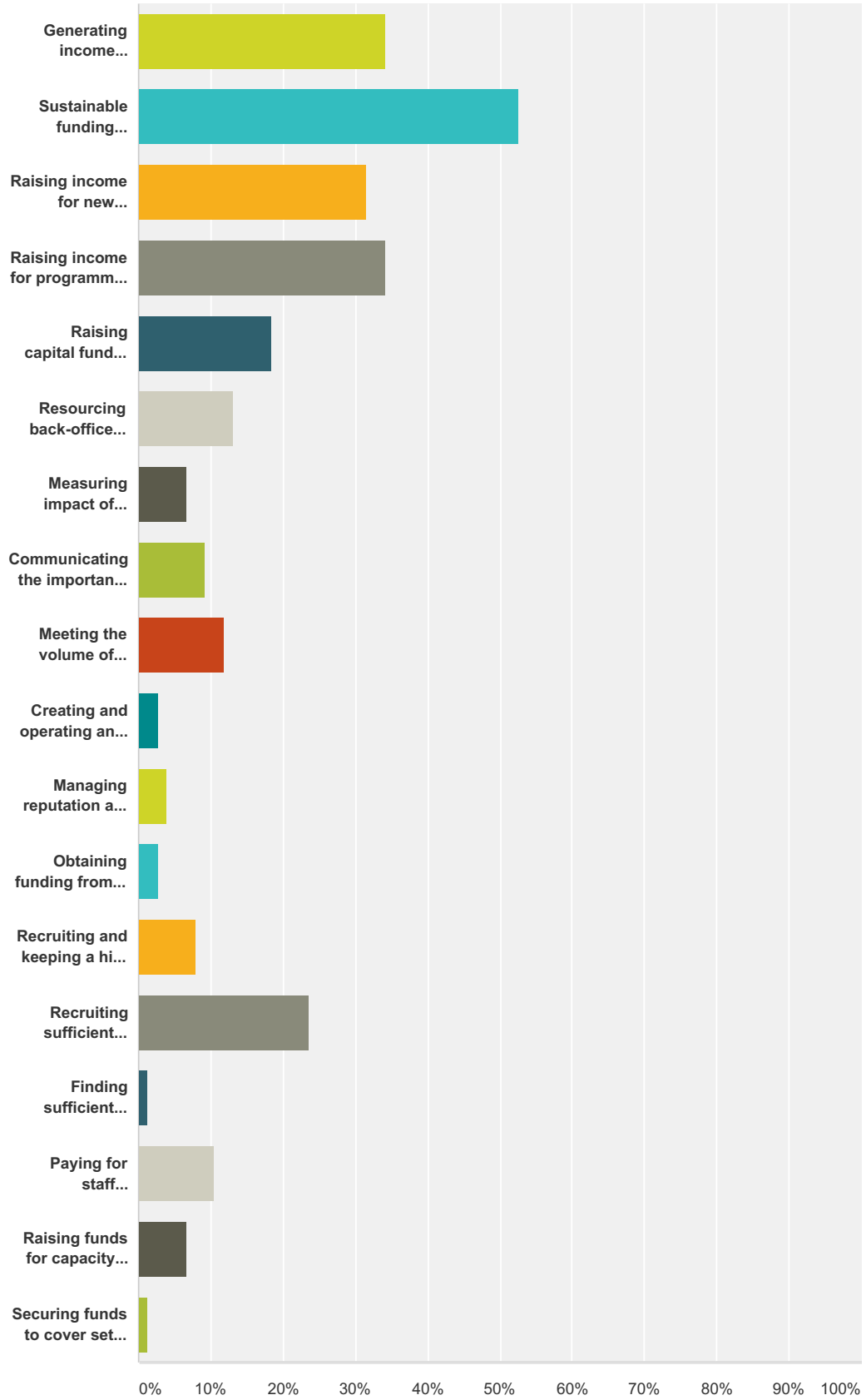
Funding Priorities

2	Harrow, West Herts, Barnet,	11/11/2016 5:01 PM
3	Other Greater London boroughs	11/11/2016 4:00 PM
4	Worldwide	11/11/2016 9:28 AM
5	Hammersmith and Fulham	11/11/2016 12:22 AM
6	We work in 16 London boroughs including those ticked above	11/10/2016 10:05 PM
7	across Surrey and Berks	11/7/2016 10:39 AM
8	London	11/4/2016 8:40 AM

Q3 What are the three biggest challenges facing your organisation? Please pick up to 3 that apply:

Answered: 76 Skipped: 4

Funding Priorities



Answer Choices	Responses
Generating income (immediate for use this financial year)	34.21% 26

Funding Priorities

Sustainable funding (longer-term, for multi-year programmes)	52.63%	40
Raising income for new projects	31.58%	24
Raising income for programmes that are already successful	34.21%	26
Raising capital funding for buildings, vehicles, etc	18.42%	14
Resourcing back-office functions such as finance or admin	13.16%	10
Measuring impact of projects or services	6.58%	5
Communicating the importance of your work	9.21%	7
Meeting the volume of demand for services	11.84%	9
Creating and operating an effective Board of Trustees	2.63%	2
Managing reputation and brand	3.95%	3
Obtaining funding from government	2.63%	2
Recruiting and keeping a high quality of staff	7.89%	6
Recruiting sufficient reliable and skilled volunteers	23.68%	18
Finding sufficient recipients for your service	1.32%	1
Paying for staff delivering services	10.53%	8
Raising funds for capacity building items such as data systems that would enable you to expand	6.58%	5
Securing funds to cover set up costs for new organisations	1.32%	1
Total Respondents: 76		

#	Other (please specify)	Date
1	Public liability insurance for people who are volunteering.	11/17/2016 2:23 PM
2	Accessing secondary schools and academies	11/11/2016 12:23 AM
3	Lack of recognition of needs as LA has other priorities	11/10/2016 4:33 PM

Funding Priorities

Q4 What one problem or obstacle affecting the fundraising or income generation of your organisation would you solve if you had a magic wand?

Answered: 71 Skipped: 9

#	Responses	Date
1	Capacity - we need to have someone to concentrate on fundraising	11/22/2016 4:14 PM
2	Sustainable funding for 3-5 year programmes	11/22/2016 3:51 PM
3	long term funding	11/22/2016 3:36 PM
4	Attracting interest as a small charity from corporate sponsors	11/22/2016 3:16 PM
5	more engagement from the community. We don't need to raise very much money and if more people were engaged and made small donations it would be easy.	11/22/2016 2:03 PM
6	The lengthy process	11/22/2016 1:49 PM
7	Larger and suitable premises in order to grow and become self-sustainable.	11/22/2016 1:38 PM
8	More flexibility	11/22/2016 12:14 PM
9	Qualifying for a funds specific demographic and geographic requirements	11/22/2016 10:54 AM
10	Funding for affordable homes and rents	11/22/2016 10:38 AM
11	Ongoing investment, pool of skilled and committed volunteers	11/22/2016 10:10 AM
12	Attract funding for the core costs of the organisation, as opposed to income for new projects	11/22/2016 10:09 AM
13	Be able to employ a team to help run and expand on current and future employment/recycling projects, enabling us to offer our service to a wider audience.	11/22/2016 10:01 AM
14	The slow speed of planning! We've have to reposition the site owing to a hidden high pressure sewerage pipe and the re-application process is holding us back.	11/22/2016 9:52 AM
15	Reduce the cuts (by stealth) to our funds from central government	11/22/2016 9:32 AM
16	Increasing donor giving	11/22/2016 9:14 AM
17	Such strict rules around what is and isnt acceptable. It shuts the door on alot of good ideas	11/22/2016 8:42 AM
18	Sometimes there is a pressure to re-invent or re-brand an excellent existing project to meet the guidelines of funders that want to support something new. It would be great if there was funding that supported existing work.	11/21/2016 8:54 PM
19	We want to be self-sufficient - we would like to earn enough income on an annual basis to cover core costs which include overheads and a salaried member of staff, who can then use the time to unlock other project funding and partnerships. We find that 'core' costs that are fundamental in just keeping the doors open, are the hardest to fundraise for because they are less attractive to funders and sponsors. If we could therefore earn our own income through Service Level Agreements or through an active Patrons Scheme, that could help set us on a sustainable base from which to springboard into more outward-facing projects and programmes, which is what funders/sponsors like to see and be involved with.	11/21/2016 8:41 PM
20	How to identify groups of need as we don't have information such as children on fee school meals we just know about the children through getting to know the families	11/21/2016 8:13 PM
21	Always been ok	11/17/2016 2:25 PM
22	Generating enough funding to meet demands and appoint suitably qualified paid staff and volunteers to deliver services	11/15/2016 9:34 PM
23	Pubic awareness of our retail outlets.	11/14/2016 1:37 PM
24	Find a volunteer to front fund-raising activities	11/14/2016 11:38 AM
25	Write a cohesive fundraising strategy.	11/14/2016 9:52 AM

Funding Priorities

26	The ability to get funding for projects that already are successful	11/14/2016 9:33 AM
27	Time taken to apply for fundraising	11/14/2016 9:25 AM
28	To secure sustainable funding so we can concentrate on the quality of the work and strengthening relationships instead of firefighting for money.	11/14/2016 9:09 AM
29	Resistance to Change of some of the older members	11/11/2016 5:27 PM
30	Increase the availability of funding generally	11/11/2016 5:04 PM
31	Lack of sustainable core funding	11/11/2016 4:03 PM
32	More time	11/11/2016 3:49 PM
33	Lack of awareness/value/respect about the work we carry out for the benefit of the most vulnerable. Most councils now want to cut budgets.	11/11/2016 3:23 PM
34	funding applications	11/11/2016 12:35 PM
35	Shorter more succinct application forms	11/11/2016 12:04 PM
36	Meeting funders' eligibility criteria, not having to try to fit the 'box'	11/11/2016 10:43 AM
37	Finding funding to cover running costs	11/11/2016 10:17 AM
38	Funding for the rent for our base from which all of our projects operate from for the next 5 years.	11/11/2016 10:16 AM
39	Grants which came with sufficient overheads rather than those which barely cover frontline services.	11/11/2016 10:15 AM
40	Funding for several years for one of the areas of delivery so that we could concentrate on developing another.	11/11/2016 9:57 AM
41	NOT SURE	11/11/2016 7:45 AM
42	A level playing field for funding applications from faith groups	11/11/2016 7:26 AM
43	Awaiting charitable status	11/11/2016 6:45 AM
44	Multi year local government grants based on previous track records rather than hugely time consuming annual reapplications.	11/11/2016 12:25 AM
45	The timescales and resources required to bid for funds	11/10/2016 10:07 PM
46	Government Austerity	11/10/2016 9:40 PM
47	readily available funds to expand	11/10/2016 9:14 PM
48	A full-time fundraiser	11/10/2016 7:51 PM
49	People to ask thers to give regularly	11/10/2016 7:15 PM
50	Having a single place for information on grants available.	11/10/2016 7:11 PM
51	volunteer with marketing and funding experience	11/10/2016 6:51 PM
52	Knowing for definite if airport expansion will adversely affect the tenancy of our site and if so where and when will the charity be relocated.	11/10/2016 6:47 PM
53	Creating the vision that would attract sponsorship and value in the community and finding the time to manage its formation.	11/10/2016 5:59 PM
54	Inertia	11/10/2016 5:43 PM
55	To have a designated fundraiser to focus solely on fundraising.	11/10/2016 5:32 PM
56	buy a new mini bus, and sort out the surface of grounds surrounding scout hut	11/10/2016 5:31 PM
57	Finding younger people to be involved	11/10/2016 5:29 PM
58	Government funds annually 1/3rd of our £140,000 pa running costs without need to write grants in recognition of the social service our project provides supporting people with severe and enduring mental health and the filling in of gaps in local authority adult social services that we provided at extremely low cost	11/10/2016 5:14 PM
59	If everyone in the group contributed just a little bit!	11/10/2016 5:02 PM
60	Publicity	11/10/2016 4:39 PM
61	Knowledgable application admin	11/10/2016 4:39 PM

Funding Priorities

62	Understanding how to source funding and what is available	11/10/2016 4:37 PM
63	have fund raiser to tap into trust funds, Trustees elderly or don't have time, or skills; my hours reduced due to lack of funding so no time to fund raise.	11/10/2016 4:35 PM
64	Building- office space	11/10/2016 4:34 PM
65	a guarantee of some funding for 10 years	11/10/2016 4:27 PM
66	More volunteers	11/10/2016 4:25 PM
67	Securing multi-year funding for existing programmes	11/10/2016 9:36 AM
68	Opportunities to raise core funding. So much of the funding that is available is for project or capital work.	11/10/2016 8:48 AM
69	economic activity	11/9/2016 2:52 PM
70	obtain funding to implement proper CRM system to manage donors, grant funders, etc - would save huge amounts of time and make income generation much more efficient.	11/7/2016 10:41 AM
71	Secure multi-year funding for our key annual projects that work every time, a tried and tested model with clear outcomes. Each year we spend a lot of time sourcing funds (and not always succeeding).	11/4/2016 8:42 AM

Funding Priorities

Q5 What are your biggest concerns or priorities for your charity in the next few years?

Answered: 69 Skipped: 11

#	Responses	Date
1	Fundraising and building capacity	11/22/2016 4:14 PM
2	Closure of posts in pastoral support services of referring schools and exclusion teams we work with.	11/22/2016 3:52 PM
3	sustainability for funded projects	11/22/2016 3:36 PM
4	Local authority and government funding cuts. Increasing income generation through avenues like the hire of facilities, performances and workshops, and sales from our gift shop to mitigate against this risk.	11/22/2016 3:18 PM
5	Getting support from the community in terms of users and also people prepared to volunteer to keep it running	11/22/2016 2:04 PM
6	Will we have enough funding to continue.	11/22/2016 1:50 PM
7	Lack of sufficient funding and income generation	11/22/2016 1:39 PM
8	Keeping members and galvanising them to volunteer for work that is needed	11/22/2016 12:16 PM
9	to meet the increasing training and coaching resources for increasing members	11/22/2016 10:56 AM
10	Finding alternative accommodation as the existing building is due to be re-developed	11/22/2016 10:39 AM
11	- being responsive to local needs, particularly those related to poverty - providing a voice for local issues and concerns - generating sustainable core income	11/22/2016 10:11 AM
12	Lack of ongoing investment and resource to continue	11/22/2016 10:10 AM
13	Getting the farm building built and the farm open and operating so that we don't lose the goodwill of community and our lovely funders! We want this wonderful learning resource to be enjoyed rather than imagined!	11/22/2016 9:54 AM
14	Sustaining the important extra and additional activities that support and enhance life-long opportunities for all our pupils	11/22/2016 9:33 AM
15	Shrinking funding from Grant Making Trusts; keeping afloat financially. Lack of space	11/22/2016 9:15 AM
16	Improving the grounds and maintaining them for future years. Providing our children with additional activities that school budget cannot cover	11/22/2016 8:43 AM
17	My concerns: Sustainability. I feel very keenly the pressure for us to continue to be here for our young beneficiaries and to ensure that I generate income to keep employees in work. Our priorities: as a charity, I truly believe we are doing some really excellent work. We need to take a longer view now, to look at how we further develop what we have established into the future.	11/21/2016 8:58 PM
18	Getting new Trustees that are from and representative of the local community AND with the skills we require (in marketing, fundraising, business planning etc). Trustees need to be our key ambassadors and advocate our vision and purpose to the wider community. We need people with passion and drive who want to lead our organisation to the next level. If we get the right people, with the right skills and attitude, then I'm sure we're half way there - passion is infectious!	11/21/2016 8:45 PM
19	Making it affordable and engaging for all	11/21/2016 8:14 PM
20	That people will continue to dump rubbish, and fly tip.	11/17/2016 2:26 PM
21	Sustainability	11/15/2016 9:35 PM
22	Having a governing committee sufficiently qualified to manage modernisation and change.	11/14/2016 1:38 PM
23	Finding more trustees to ensure survival	11/14/2016 11:38 AM
24	Lack of staff in fundraising	11/14/2016 9:53 AM
25	Sustainable income for new projects	11/14/2016 9:34 AM
26	Availability of good volunteers	11/14/2016 9:26 AM

Funding Priorities

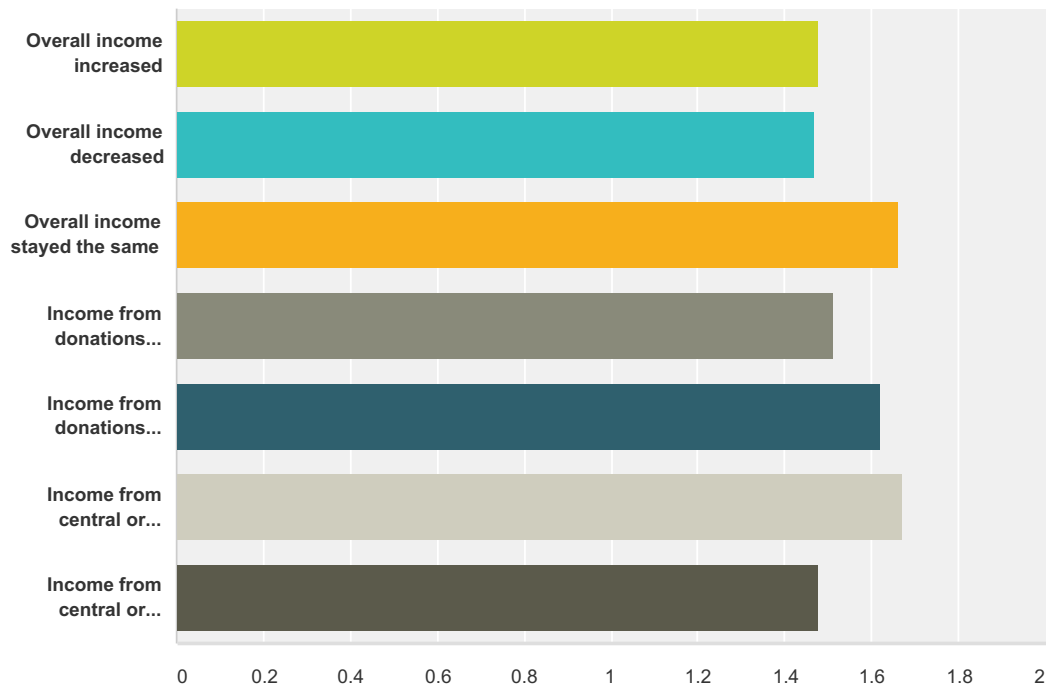
27	Responding to the need that our communities face as funds are reduced and demand for services increase.	11/14/2016 9:10 AM
28	Maintaining profitability, keeping the buildings safe for the public. Making sure that our community offerings fit their needs	11/11/2016 5:28 PM
29	Finding funding	11/11/2016 5:04 PM
30	Inability to sustain diverse sources of income.	11/11/2016 4:03 PM
31	Income	11/11/2016 3:49 PM
32	Sustainable funding to continue to deliver services vulnerable people rely on	11/11/2016 3:23 PM
33	funding	11/11/2016 12:35 PM
34	Meeting demand. Recruiting high quality innovative freelancers.	11/11/2016 12:05 PM
35	Sustainability of funding and leadership.	11/11/2016 10:44 AM
36	being able to continue due to lack of funds. Grant makers are receiving so many requests for a small pot of money. I recently was one of 400 applicants for 8 grants- we were unsuccessful this is becoming more and more evident. Without funding due to the very nature of our organisation we will never be self supportive. We help underprivileged people who have little or no expendable cash.	11/11/2016 10:19 AM
37	sustainable funding. Fundraising is done on a year by year project basis so always trying to build sufficient safety but then cannot have too much reserves as that creates an impression that the Charity does not need further funds.	11/11/2016 10:18 AM
38	Sustainability, providing a good quality whilst achieving savings and value for money, proving and communicating our value	11/11/2016 10:16 AM
39	Volume of work required for a completely voluntary organisation is not sustainable. We need to find a way of building capacity.	11/11/2016 9:58 AM
40	Develop a Church/School link worker Re-order the Church to enable better worship and community use	11/11/2016 7:27 AM
41	Generating income to be able to commit to have a paid co-ordinator	11/11/2016 6:45 AM
42	Accessing more secondary schools and multi year support so that we spend more time in schools delivering workshops rather than time in the office completing grant applications.	11/11/2016 12:26 AM
43	Biggest concern is ongoing reduction in statutory funding; the shortfall of which adversely impacts vulnerable people and which most trust and grant giving organisations won't cover as it is a statutory responsibility.	11/10/2016 10:08 PM
44	Growing	11/10/2016 9:40 PM
45	the need to expand in order to be able to cater for more pupils.	11/10/2016 9:14 PM
46	Financial insecurity especially for events that need higher-end funding.	11/10/2016 7:51 PM
47	Funds for ongoing costs	11/10/2016 7:15 PM
48	Money	11/10/2016 7:11 PM
49	local authority cutbacks	11/10/2016 6:52 PM
50	Maintaining our expanding range of functions, used by increasing numbers of clients during the years of uncertainty whilst airport expansion proposals go through planning and scrutiny.	11/10/2016 6:50 PM
51	Maintaining existing up and running projects and managing succession in our leadership.	11/10/2016 6:00 PM
52	Stabilising the infrastructure Harnessing appropriate manpower resources to assist in delivery Securing permanent long term base	11/10/2016 5:45 PM
53	Being able to continue the work To raise funds to help keep us going	11/10/2016 5:33 PM
54	Whether we can get in enough parents to help on the exec to run the scout group, and recruit more leaders.	11/10/2016 5:31 PM
55	Older Veterans dying. Aim to recruit serving soldiers	11/10/2016 5:31 PM
56	Funding and the increase demands on our small teams time to write and manage grants	11/10/2016 5:15 PM
57	Number of members	11/10/2016 5:03 PM
58	Heathrow Expansion	11/10/2016 4:40 PM
59	Maintenance of existing facilities	11/10/2016 4:40 PM

Funding Priorities

60	As our building is now 35+ years old we have a bigger maintenance programme and funding certain projects is becoming an issue	11/10/2016 4:38 PM
61	Secure premises Retaining quality staff with the current financial challenges.	11/10/2016 4:37 PM
62	I am concerned that if we do not get funding we will close in March 2017 after 18 yrs as a registered charity. Our priority are supporting volunteers with additional needs- no one provides this service in the area.	11/10/2016 4:36 PM
63	Not having enough volunteers, not creating ideas which keep our project vibrant and relevant	11/10/2016 4:28 PM
64	funding for building replacements	11/10/2016 4:25 PM
65	Maintaining and growing existing funding; securing new funders; ensuring we are relevant to our users and to our funders	11/10/2016 9:41 AM
66	Sustainability for core services.	11/10/2016 8:49 AM
67	Raising enough money to restore the railway to Hampton and the number of volunteers to realise that task.	11/9/2016 2:54 PM
68	Ensuring sustainable multi-year programmes for our clients.	11/7/2016 10:41 AM
69	Funding to make our work sustainable - at present we are overly dependent on voluntary labour and goodwill.	11/4/2016 8:43 AM

Q6 What changes have there been to your income in the last 2 years?

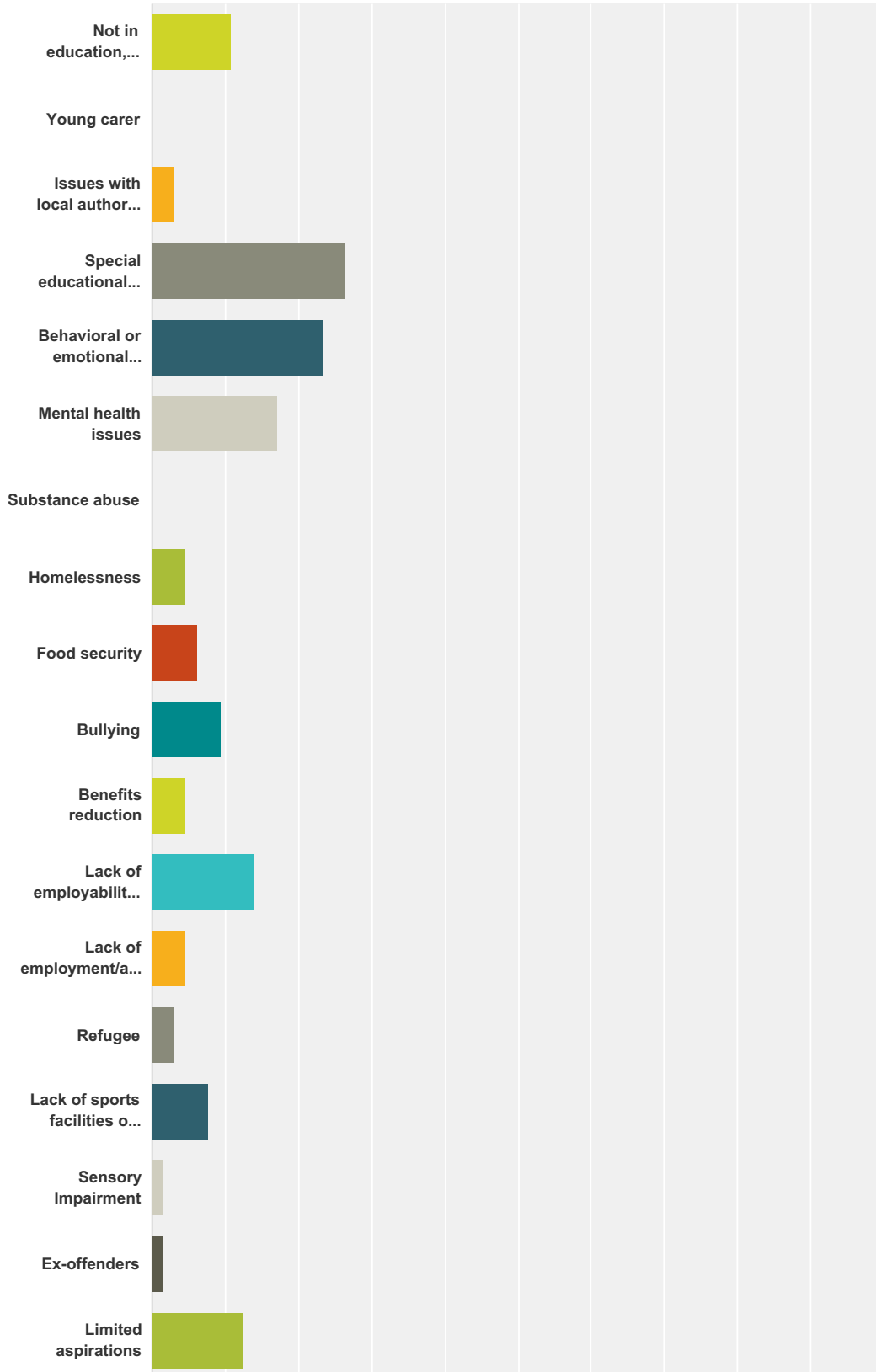
Answered: 66 Skipped: 14



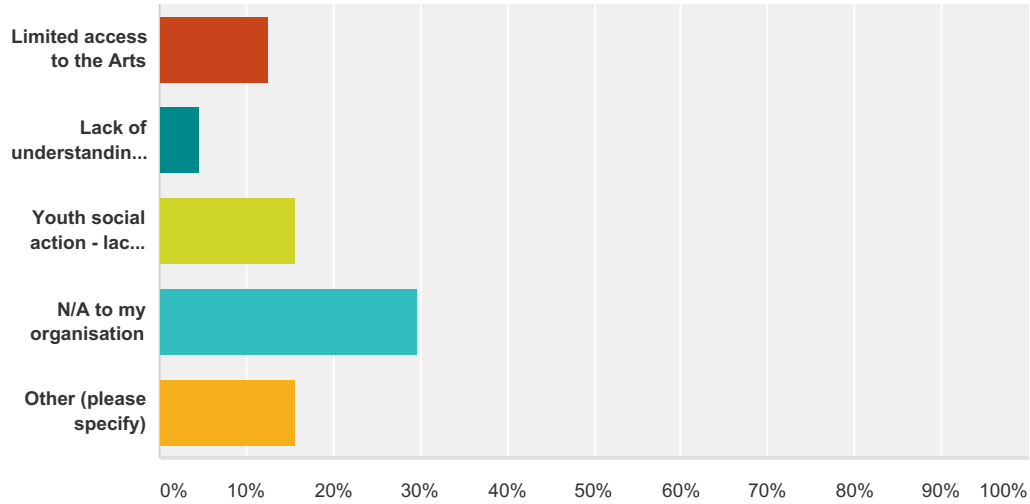
	Yes	No	Total	Weighted Average
Overall income increased	51.85% 28	48.15% 26	54	1.48
Overall income decreased	53.06% 26	46.94% 23	49	1.47
Overall income stayed the same	34.21% 13	65.79% 25	38	1.66
Income from donations increased	48.98% 24	51.02% 25	49	1.51
Income from donations decreased	38.46% 15	61.54% 24	39	1.62
Income from central or local government increased	32.61% 15	67.39% 31	46	1.67
Income from central or local government decreased	52.17% 24	47.83% 22	46	1.48

**Q7 Young people aged 0-25 - What are the top three issues facing your service-users?
Please tick up to 3 that apply:**

Answered: 64 Skipped: 16



Funding Priorities



Answer Choices	Responses	
Not in education, employment or training	10.94%	7
Young carer	0.00%	0
Issues with local authority care, or after leaving care	3.13%	2
Special educational need	26.56%	17
Behavioral or emotional difficulties	23.44%	15
Mental health issues	17.19%	11
Substance abuse	0.00%	0
Homelessness	4.69%	3
Food security	6.25%	4
Bullying	9.38%	6
Benefits reduction	4.69%	3
Lack of employability awareness, skills and training	14.06%	9
Lack of employment/apprenticeship opportunities	4.69%	3
Refugee	3.13%	2
Lack of sports facilities or playgrounds	7.81%	5
Sensory Impairment	1.56%	1
Ex-offenders	1.56%	1
Limited aspirations	12.50%	8
Limited access to the Arts	12.50%	8
Lack of understanding about money management/personal finance	4.69%	3
Youth social action - lack of an opportunity for young people to get involved	15.63%	10
N/A to my organisation	29.69%	19
Other (please specify)	15.63%	10

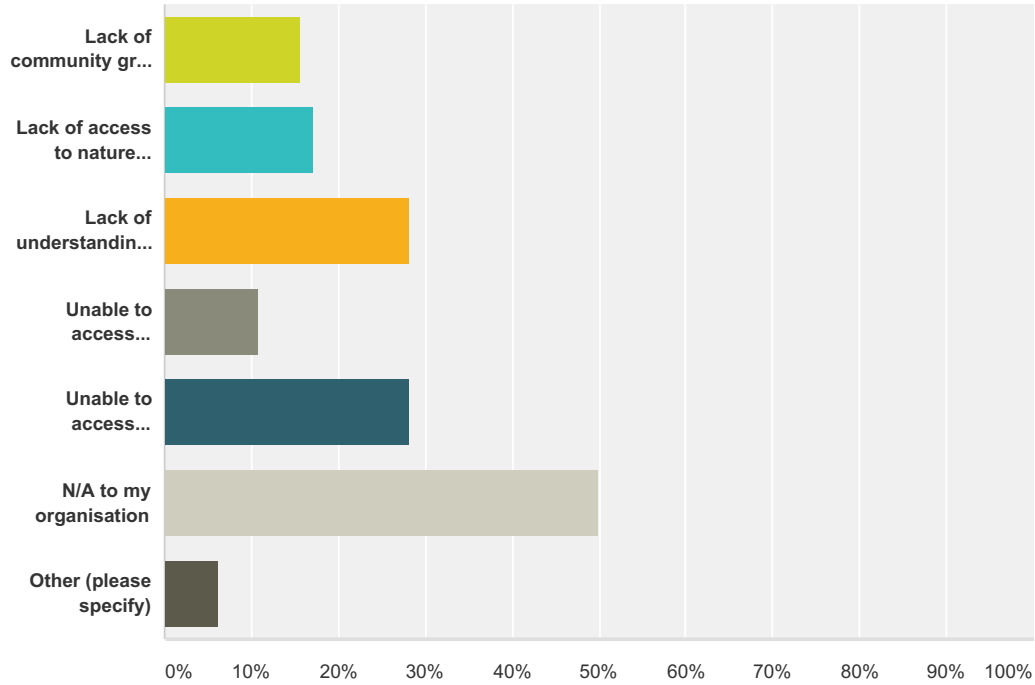
Funding Priorities

Total Respondents: 64

#	Other (please specify)	Date
1	Cuts in school contribution, reduced coaching staff	11/22/2016 11:00 AM
2	Social exclusion - a hybrid of poverty, lack of opportunities, a limited understanding of how to progress	11/21/2016 9:03 PM
3	vision impairment / deafblind / deaf	11/14/2016 9:55 AM
4	Elderly users - ill health - social isolation - community projects	11/11/2016 10:22 AM
5	Limited access to environment	11/11/2016 10:01 AM
6	We support people aged 16+	11/10/2016 10:10 PM
7	money for sports equipment and travel	11/10/2016 6:54 PM
8	opportunities to volunteer while they study in colleges or comprehensives. The grammar schools are organised	11/10/2016 4:45 PM
9	Youth Clubs	11/10/2016 4:41 PM
10	Literacy and confidence in using libraries.	11/4/2016 8:45 AM

**Q8 Environmental issues/ environmental education/ use of sustainable technologies in community buildings - What are the top three issues facing your service users?
Please tick up to 3 that apply:**

Answered: 64 Skipped: 16

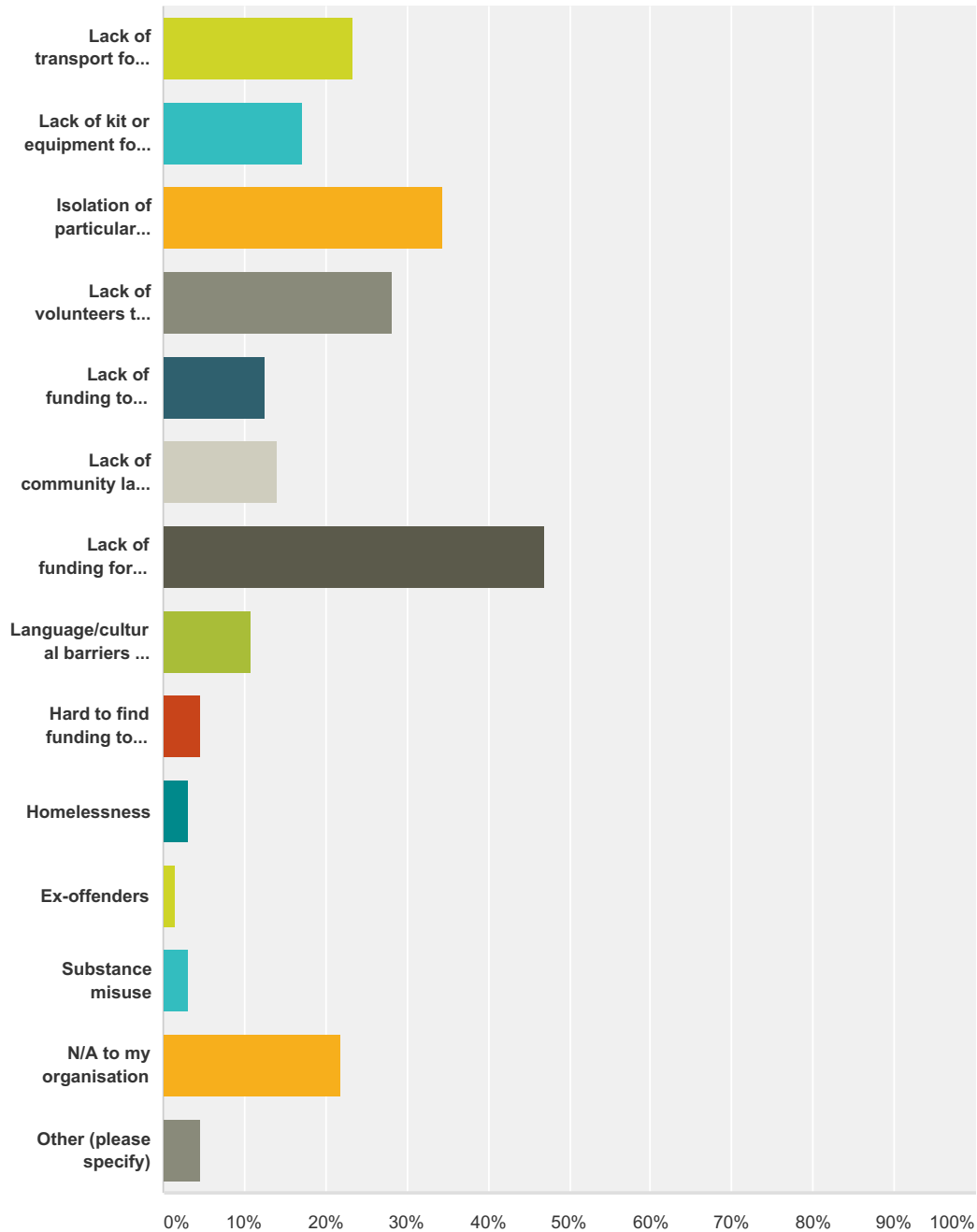


Answer Choices	Responses
Lack of community green space for recreation	15.63% 10
Lack of access to nature reservoir or similar 'wild space'	17.19% 11
Lack of understanding about the environment	28.13% 18
Unable to access sustainable technologies (eg renewable energy) due to lack of information	10.94% 7
Unable to access sustainable technologies (eg renewable energy) due to lack of funds	28.13% 18
N/A to my organisation	50.00% 32
Other (please specify)	6.25% 4
Total Respondents: 64	

#	Other (please specify)	Date
1	Lack of interest in the environment	11/22/2016 4:23 PM
2	Too much funding being spent on venue hire as there isn't anywhere else to carry out the projects.	11/22/2016 1:53 PM
3	lack of understanding as to where food comes from	11/22/2016 11:14 AM
4	Lack of understanding about potential links with health and wellbeing agenda.	11/11/2016 10:01 AM

Q9 Community cohesion - supporting small to medium community groups - What are the top three issues facing your community members? Please tick up to 3 that apply:

Answered: 64 Skipped: 16



Answer Choices	Responses
Lack of transport for community activity	23.44% 15
Lack of kit or equipment for community activity or sport	17.19% 11

Funding Priorities

Isolation of particular sector of the community	34.38%	22
Lack of volunteers to support community activity	28.13%	18
Lack of funding to train volunteers	12.50%	8
Lack of community large event or similar opportunity to bring people together	14.06%	9
Lack of funding for project staff	46.88%	30
Language/cultural barriers to engagement	10.94%	7
Hard to find funding to support older long-term unemployed people	4.69%	3
Homelessness	3.13%	2
Ex-offenders	1.56%	1
Substance misuse	3.13%	2
N/A to my organisation	21.88%	14
Other (please specify)	4.69%	3
Total Respondents: 64		

#	Other (please specify)	Date
1	Reaching Isolated and Lonely older people	11/11/2016 10:48 AM
2	Capacity of project staff to manage more commitments than things we already do	11/10/2016 5:19 PM
3	Cultural and geographic divides, gang warfare.	11/4/2016 8:45 AM

Funding Priorities

Q10 Do you have any other feedback you would like to give the Trust about our application process, or funding priorities?

Answered: 35 Skipped: 45

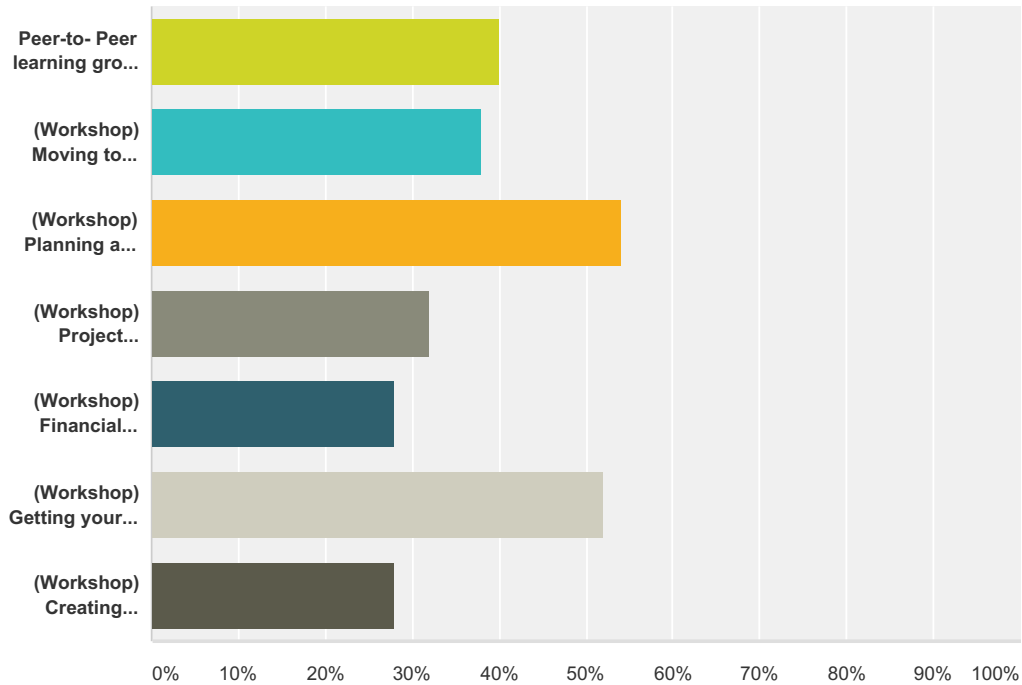
#	Responses	Date
1	We found the process straightforward and are very grateful for the support.	11/22/2016 3:29 PM
2	Continue doing what you do, organisations like yours provide people with hope and a chance to express themselves.	11/22/2016 1:54 PM
3	We found Trust's application process very easy and simple the staff have been very helpful.	11/22/2016 1:44 PM
4	To get young unemployed (those who apply) off substance abuse and involved in community/conservation projects. Easier said than done!	11/22/2016 12:25 PM
5	Our Charity is The Windsor Boys School Boat Club which is a state school based in Windsor suffering from an inherited debt which has resulted in cuts in the school contribution to the club - we have been led to believe that because we are based in Windsor we are not perceived to be in an area that requires funding.	11/22/2016 11:07 AM
6	The process was straightforward and the staff particularly helpful and supportive	11/22/2016 10:43 AM
7	We have always found the HCF application process simple and helpful.	11/22/2016 10:18 AM
8	I think it is a great scheme, need to market it more and celebrate success	11/22/2016 10:13 AM
9	There should be opportunities to develop and sustain in the medium term (2-3 years) some activities so they have time to bed in and grow with users	11/22/2016 9:36 AM
10	No - HCF is a fantastic resource for Slough - thank you for investing in our community.	11/21/2016 9:04 PM
11	No thank you	11/17/2016 2:28 PM
12	The application process is generally reasonable and not necessarily draconian like. It is also better to have flexibility and trust among funders and funded, open the way for the funded to be innovative in their service delivery methods, to members of the community, particularly those harder to reach at the grassroots. Some of whom are not in education, employment and training, and having mental health issues, ex-offenders with special needs, homeless and lone parents. Many of these are found in the working class and BME communities. To provide services for these often presents challenges, especially when adequate funding is not on the table for the same..	11/15/2016 9:56 PM
13	Supportive application process, easy to contact	11/14/2016 9:37 AM
14	Thank you for supporting our programme.	11/14/2016 9:37 AM
15	It was helpful to have staff that we could speak who were happy to explain points I was unclear about.	11/11/2016 5:32 PM
16	No	11/11/2016 5:08 PM
17	Eligibility Criteria does not allow for organisation which don't fit the 'box' but are vital to ordinary older people to allow them to stay in touch and informed about their local communities.	11/11/2016 10:51 AM
18	Extremely efficient process. We have benefited from HCF for which we are hugely grateful.	11/11/2016 10:23 AM
19	The Heathrow Community Fund has a thoughtful and flexible approach	11/11/2016 10:23 AM
20	Our treasurer has concerns about the impact that withholding half the funding has on the cash flow of a small charity and has asked where possible for us to avoid future funding bids if an alternative is available. Where funding options are increasingly limited this may have a significant impact on the benefits to local people that we currently deliver. Some sort of policy that differentiates between small/medium sized charities and large charities would be helpful.	11/11/2016 10:05 AM
21	The community fund is a fantastic scheme, the criteria for the award is set appropriately. To help manage our community expectations it would be better to give a clearer indication when awards are going to be granted, the Heathrow applicant only has the dates published on the hub.	11/11/2016 8:58 AM
22	very helpful funding information and the criteria for funding clear and well focused on local communities	11/11/2016 6:53 AM
23	Process was quite straightforward. For clearly successful projects which deliver sustainable outcomes, it would enhance the trust's success in offering multi year grants as well as stand alone single year options. Then grantees could focus on delivery rather than chasing grants.	11/11/2016 12:33 AM

Funding Priorities

24	none. Just keep on doing what you do, which is helping the community.	11/10/2016 9:17 PM
25	Our biggest struggle is to find ways in which we can behave as a proper employer, not only as a contractor to self-employed personnel and to find ways to pay for normal running costs on a regular basis.	11/10/2016 7:58 PM
26	no	11/10/2016 7:18 PM
27	The Heathrow Special Needs Centre has received Heathrow Community funding in the past and the benefits of this investment continue to assist the charity in achieving positive outcomes for our users for many years. We found the application process accessible and straightforward and information requested was as expected and relevant.	11/10/2016 6:58 PM
28	There was a delay in processing the payment otherwise very helpful and generally constructive	11/10/2016 6:55 PM
29	We need to secure more funding to keep us going and enable us to carry on the work.	11/10/2016 5:36 PM
30	Great grant programmes Could be good to tie successful projects to Heathrow CSR programme? So Heathrow staff can volunteer at the projects to double up on investment by Heathrow The paperwork could be improved? bigger text and think there's repetition Online application? Online monitoring	11/10/2016 5:28 PM
31	There are few funds available for lonely and isolated adults. Under 25s get support and are able to use social media - helps some. Parents, older people 35 to 65 if not working are very lonely and get depressed. Need more activities for all age groups to get involved in volunteering and participating in local community.	11/10/2016 5:04 PM
32	The application process is not complicated and uses plain English which is easy to understand.	11/10/2016 4:50 PM
33	Excellent funder to deal with. Surveys like this show your interest in the areas you support and to ensure you are supporting your funders in the best possible way	11/10/2016 9:56 AM
34	HCF have been very supportive and we look forward to working with them in the near future.	11/9/2016 2:58 PM
35	Arts are crucial to developing young people's literacy, creativity, ambition, well-being, confidence and their contributing to the overall cultural development of society. Funders treat the arts as an add-on luxury, not an essential, and those delivering services as though they are seeking funding for a hobby, not an important job role.	11/4/2016 8:47 AM

Q11 The Trust would like to support locally based grass roots organisations to grow and develop by providing training and development. Please tick any of these you would be interested in participating in:

Answered: 50 Skipped: 30



Answer Choices	Responses
Peer-to- Peer learning group for CEOs and Senior Leaders – participation would be free, and the group would focus on supporting development of leadership and management skills for those in charge of running charities and community organisations, with a particular focus on those wishing to grow their organisations or whose organisations are facing a period of significant change	40.00% 20
(Workshop) Moving to Trading as a way of raising income from new sources	38.00% 19
(Workshop) Planning a fundraising strategy	54.00% 27
(Workshop) Project management	32.00% 16
(Workshop) Financial planning for non-finance professionals	28.00% 14
(Workshop) Getting your story out using social media	52.00% 26
(Workshop) Creating measurable outcomes)	28.00% 14
Total Respondents: 50	

Funding Priorities

#	Other (please specify)	Date
1	presentation skills	11/22/2016 4:25 PM
2	None of these	11/11/2016 5:09 PM
3	NA	11/11/2016 10:23 AM
4	increasing capacity in project delivery	11/11/2016 10:06 AM
5	Opportunities to meet like-minded funders at networking events	11/11/2016 12:34 AM
6	Setting up and running gift aid - finding volunteers - volunteer academy? so people can get the most out of the experience learning how to be a good volunteer - cashing up a till - how to run gift aid - how to fundraise- how to do basic excel - customer service - grant writing	11/10/2016 5:53 PM